

Privacy Policy

Introduction

Welcome to GLEG Limited's Privacy Policy. At www.gleg.co.uk ("our website"), we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and store your personal information when you use our website. By accessing or using our website, you agree to the terms of this Privacy Policy.

Who We Are

GLEG Limited ("we," "us," or "our") is an energy consultancy company registered in England with a registered office at Jubilee House, East Beach, Lytham St Annes, Lancashire, FY8 5FT. For any questions about this Privacy Policy, you can contact us via:

- Email: hello@gleg.co.uk
- Phone: 01253 044713

Information We Collect

When you use our website, we may collect and process the following categories of personal information:

- 1. Information You Provide to Us:**
 - Contact details, such as your name, email address, phone number, and company name, when you fill out forms on our website or contact us directly.
 - Information provided when subscribing to our newsletter, responding to surveys, or using other website features.
- 2. Information Collected Automatically:**
 - Technical information, such as your IP address, browser type, operating system, and device type.
 - Usage data, including information about how you navigate our website, the pages you visit, and the time spent on each page.
- 3. Cookies and Tracking Technologies:**
 - We use cookies to enhance your experience on our website. For more information, please refer to our Cookie Policy.

How We Use Your Information

We use your personal information for the following purposes:

- To provide, maintain, and improve our website and services.
- To respond to your inquiries, requests, or feedback.
- To send you relevant communications, such as newsletters, updates, or promotional materials (you can opt out at any time).
- To analyse website usage and improve its functionality and content.
- To comply with legal obligations or resolve disputes.

Sharing Your Information

We do not sell your personal information to third parties. However, we may share your information with:

- Service providers who assist us in operating our website or providing services to you, such as hosting providers and email marketing platforms.
- Law enforcement or regulatory bodies if required to do so by law or to protect our legal rights.

Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, loss, or misuse. However, please note that no method of data transmission or storage is completely secure.

Your Rights

Under applicable data protection laws, you have the following rights:

- The right to access the personal information we hold about you.
- The right to correct or update your personal information.
- The right to request the deletion of your personal information.
- The right to restrict or object to the processing of your data.
- The right to data portability.
- The right to withdraw your consent for data processing at any time.

To exercise these rights, please contact us using the details provided above.

Retention of Your Information

We retain your personal information only for as long as necessary to fulfil the purposes outlined in this Privacy Policy or comply with legal obligations.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. Please review their privacy policies before providing any personal information.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we encourage you to review it regularly.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at:

- Email: hello@gleg.co.uk
- Phone: 01253 044713